# Understanding your statements

Statements give you a deep insight into your finances helping you run and keep track of your business finances. Below you can familiarizes yourself with the features that set us apart.

# **Monthly Totals**

#### **Features**





#### Sales

Every event that's run as a credit card sale, capture, or an eCheck sale

#### Refunds

Credit Card or eCheck refund

#### **Net Sales**

Total number of Sales and Refunds

## Chargebacks

Any chargeback that was created within the month (Credit card only)



#### **Chargeback Wins**

Wins on any cycle of a chargeback that occurred during the month



#### **eCheck Returns**

Any eCheck payment returns within the month



#### **Adjustments**

Any manual movements of funds in or out of your account within the month (i.e Reimbursement of a fee)



#### Fees

Total of all fees



#### **Monthly Totals**

Total of all numbers above

# Fees

## Features



Fees

on transactions



Summary of all non-interchange processing fees

**Processing Fees** 



#### **Interchange Fees**

Fees that are paid to the card-issuing bank to cover transaction costs.



### Other Fees

All non-processing or -interchange fees. This includes dues, assessments, monthly fees, value added service fees, etc.

# **Good to Know**

The summary total of all fees charged

#### Features

### **Processing Summary**

The total of monthly processing broken out by card brand and card type

### **Processing Fees**

The summary total of all fees charged on transactions

### **Card Brand**

#### Unfunded

Fees associated to transactions that are not funded. When you create a transaction, a fee is created. If the transaction is cancelled, the fee still applies

### **Interchange Fees**

#### **Other Fees**

monthly fees, value added service fees, etc.